

Demo Western Union Online Banking

Step1:

After entering ELBA Internet, you will find the option of using Western Union Online Transfer under "Payments" → "New Order".

Each order must be enabled by using mobile TAN or digital signature. In the first mask the destination and the amount are recorded and you have the possibility to order a Western Union Card or to use an existing Card. Please note: The button for ordering a Western Union Card only appears if you don't have ordered a Western Union Card yet.

My area	My Services
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My area <ul style="list-style-type: none">Account informationFinancial statusMoney transactions<ul style="list-style-type: none">Registered ordersNew order<ul style="list-style-type: none">TransferTax paymentDirect debitDirect debit mandateBook transferInternationalWestern UnionStanding orderDirect debit ordersDispatched orderse-RechnungSamplesMBS OrdersSecuritiesMessagesPreferences	<h3>Western Union Transaction</h3> <p>Signatory: CHRISTIAN GEHRING, email address:</p> <p>Please note that Western Union money transactions can only be signed with mobile TAN or digital signature .</p> <p>To avoid misuse, please only transfer money to persons, you know personally! Please click here for further information.</p> <p>/</p> <table border="1"><tr><td>Western Union Card</td><td>Country Information</td></tr><tr><td>Use card <input checked="" type="radio"/> no <input type="radio"/> yes, card no: <input type="text" value="957238708"/></td><td>FÜR WICHTIGE INFORMATIONEN BITTE F2 - ZOOM - DRÜCKEN. Max. Zahlung/Auszahlung: * \$7,500 USD oder der entsprechende Betrag in lokaler Währung pro Person/pro Transaktion/pro Tag auf Zahlungsstellen von SBB. * \$10,000 USD oder der entsprechende Betrag in lokaler Währung pro Person/pro Transaktion/pro Tag auf Zahlungsstellen von American Express, Angelo Costa. AUSZAHLUNGSBESCHRÄNKUNGEN: Agentenbeschränkung: * Testfragen werden bei keiner SBB akzeptiert. * Zahlungsempfänger müssen gültige Fotoidentifikation überreichen SENDEBESCHRÄNKUNGEN: Agentenbeschränkung: * Absender müssen gültige Fotoidentifikation überreichen. * Alle AMEX Agenturen werden nur bis zu USD \$1,000 in Bargeld annehmen. Fin</td></tr><tr><td>General Information</td><td></td></tr><tr><td>Destination: <input type="text" value="Switzerland / CH"/></td><td></td></tr><tr><td>Destination currency: <input type="text" value="CHF / Swiss Franc"/></td><td></td></tr><tr><td>Amount: <input type="text" value="299,00"/></td><td></td></tr><tr><td colspan="2">Gross amount: Enter the sending amount in Euro. Actual receiving amount will depend upon the F/X rate at the date of collecting the money.</td></tr><tr><td colspan="2"><input type="radio"/> Fixed amount <input checked="" type="radio"/> Gross amount</td></tr></table>	Western Union Card	Country Information	Use card <input checked="" type="radio"/> no <input type="radio"/> yes, card no: <input type="text" value="957238708"/>	FÜR WICHTIGE INFORMATIONEN BITTE F2 - ZOOM - DRÜCKEN. Max. Zahlung/Auszahlung: * \$7,500 USD oder der entsprechende Betrag in lokaler Währung pro Person/pro Transaktion/pro Tag auf Zahlungsstellen von SBB. * \$10,000 USD oder der entsprechende Betrag in lokaler Währung pro Person/pro Transaktion/pro Tag auf Zahlungsstellen von American Express, Angelo Costa. AUSZAHLUNGSBESCHRÄNKUNGEN: Agentenbeschränkung: * Testfragen werden bei keiner SBB akzeptiert. * Zahlungsempfänger müssen gültige Fotoidentifikation überreichen SENDEBESCHRÄNKUNGEN: Agentenbeschränkung: * Absender müssen gültige Fotoidentifikation überreichen. * Alle AMEX Agenturen werden nur bis zu USD \$1,000 in Bargeld annehmen. Fin	General Information		Destination: <input type="text" value="Switzerland / CH"/>		Destination currency: <input type="text" value="CHF / Swiss Franc"/>		Amount: <input type="text" value="299,00"/>		Gross amount: Enter the sending amount in Euro. Actual receiving amount will depend upon the F/X rate at the date of collecting the money.		<input type="radio"/> Fixed amount <input checked="" type="radio"/> Gross amount	
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Direktlinks <ul style="list-style-type: none">Domestic transferSecurity purchaseLoad creditConfigure SMS-Service	You are logged in <p>For security reasons please always logout here</p> <p>Logout</p>
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[Continue](#)

[Pose a Question](#)

Step2:

After capturing the amount of money you will get to the next screen by clicking on the “Continue” button where you have to fill in the data of the receiver. The data of the sender will be filled in with your account data automatically. Moreover you have the possibility to select additional services, if available (e.g.: delivery options or messages for the receiver). Furthermore it is important to know, if the receiver is able to identify himself. If the receiver is not able to identify himself a test question is necessary. Additionally, in some countries* a test question is required to which the receiver has to know the answer (e.g.: how is the maiden name of your mother?). Please only use test questions if necessary. The message text can either be used as reason for transfer or for other messages (e.g.: congratulations).

My area	My Services
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My area	Western Union Transaction	back Help
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Signatory: CHRISTIAN GEHRING, email address:

Sending-Information	Payout-Information
Deposit amount (EUR) <input type="text" value="299.00"/>	Destination <input type="text" value="Switzerland / CH"/>
Fee (EUR) <input type="text" value="-"/>	Cash currency <input type="text" value="CHF / Swiss Franc"/>
Message fee <input type="text" value="-"/>	Exchange (F/X) rate <input type="text" value="-"/>
Fee for delivery <input type="text" value="-"/>	Cash amount <input type="text" value="-"/>
Total amount <input type="text" value="-"/>	MTCN <input type="text" value="-"/>
Card no <input type="text" value="no WU Card"/>	

Receiver	Delivery option
First name <input type="text" value="Max"/> Name <input type="text" value="Huber"/>	Option: <input type="text" value="No delivery option"/>
City <input type="text" value="Bern"/> Post code <input type="text" value="5340"/>	
Street <input type="text" value="Rütli 68"/>	
State <input type="text" value=""/>	
Phone number <input type="text" value="0123456789"/>	

Sender	Identification
Bank code and account number <input type="text" value="32000 / 5130612"/>	Beneficiary is able to identify: <input checked="" type="radio"/> yes <input type="radio"/> no
First name <input type="text" value="Franz"/> Name <input type="text" value="Mustermann"/>	
City <input type="text" value="Vienna"/> Post code <input type="text" value="1100"/>	
Street <input type="text" value="Schernterstraße 1/4/5"/>	
Phone number <input type="text" value="01337014820"/>	
Date of birth (dd.mm.yyyy) <input type="text" value="2"/> <input type="text" value="11"/> <input type="text" value="1981"/>	

Test question	Messages (charged)
Test question <input type="text" value=""/>	Message Text <input type="text" value="money transaction"/>
Answer <input type="text" value=""/>	

Status
<input type="text" value="-"/>

[Continue](#)

*Angola, Benin, Botswana, Burkina Faso, Burundi, Camerun, Cape Verde, Cental African Republic, Chad, Comores, Congo, Cote d'Ivoire, Demokratik Republic of Congo, Djibouti, Eritrea, Ethiopia, Gabun, Gambia, Guinea, Guinea Bissau, Kenia, Liberia, Madagascar, Malawi, Mali, Mauretania, Mosambique, Niger, Nigeria, Ruanda, Sambia, Senegal, Sierra Leone, Zimbabwe, Tansania, Togo, Uganda.

Step3:

All data is summarized again and the fees for Western Union Online Transfers are calculated automatically by the system. On the right side you will find the exchange rate, the currency of payment and the amount of payment in the target country. At the end you will have to confirm the Terms and Conditions of Western Union Transfers.

Money transactions <ul style="list-style-type: none">Registered ordersNew order<ul style="list-style-type: none">TransferTax paymentDirect debitDirect debit mandateBook transferInternationalWestern Union<ul style="list-style-type: none">Standing orderDirect debit ordersDispatched orderse-RechnungSamplesMBS OrdersSecuritiesMessagesPreferences	Sending-Information <table><tr><td>Deposit amount (EUR)</td><td>299.00</td></tr><tr><td>Fee (EUR)</td><td>18.00</td></tr><tr><td>Message fee</td><td>0.00</td></tr><tr><td>Fee for delivery</td><td>0.00</td></tr><tr><td>Total amount</td><td>317.00</td></tr><tr><td>Card no</td><td>no WU Card</td></tr></table>	Deposit amount (EUR)	299.00	Fee (EUR)	18.00	Message fee	0.00	Fee for delivery	0.00	Total amount	317.00	Card no	no WU Card	Payout-Information <table><tr><td>Destination</td><td>Switzerland / CH</td></tr><tr><td>Cash currency</td><td>CHF / Swiss Franc</td></tr><tr><td>Exchange (F/X) rate</td><td>1.84307</td></tr><tr><td>Cash amount</td><td>551.08</td></tr><tr><td>MTCN</td><td>-</td></tr></table>	Destination	Switzerland / CH	Cash currency	CHF / Swiss Franc	Exchange (F/X) rate	1.84307	Cash amount	551.08	MTCN	-		
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I confirm that I have read and accepted the [general terms and conditions of Western Union](#) .

In order to make the dispatch effective, sign this order with the mobile TAN or with your Digital Signature in the according input fields.

mobile TAN	<input type="text"/>	<input type="button" value="Get mobile TAN"/>
Digital signature	<input type="text"/>	<input type="button" value="Send Digital signature"/>
<input checked="" type="radio"/> A-TRUST		
Signature certificate		

Step4:

After confirming the terms and conditions you can authorize the payment by mobile TAN or digital signature.

My area | **My Services**

My area

- Account information
- Financial status
- Money transactions
 - Registered orders
 - New order**
 - Transfer
 - Tax payment
 - Direct debit
 - Direct debit mandate
 - Book transfer
 - International
 - Western Union**
 - Standing order
 - Direct debit orders
 - Dispatched orders
 - e-Rechnung
 - Samples
 - MBS Orders
- Securities
- Messages
- Preferences

Direktlinks

- Domestic transfer
- Security purchase
- Load credit
- Configure SMS-Service

You are logged in
For security reasons please always logout here [Logout](#)

Western Union Transaction

Signatory: CHRISTIAN GEHRING, email address:

Sending-Information	Payout-Information
Deposit amount (EUR) 299.00	Destination Switzerland / CH
Fee (EUR) 18.00	Cash currency CHF / Swiss Franc
Message fee 0.00	Exchange (F/X) rate 1.84307
Fee for delivery 0.00	Cash amount 551.08
Total amount 317.00	MTCN -
Card no no WU Card	

Receiver	Delivery option
First name Max Name Huber	Option: No delivery option
City Bern Post code 5340	
Street Ruetli 68	
State	
Phone number 0123456789	

Sender	Identification
Bank code and account number 32000 / 5130612	Beneficiary is able to identify: <input type="radio"/> yes <input type="radio"/> no
First name Franz Name Mustermann	
City Vienna Post code 1100	
Street Schernterstrasse 1/4/5	
Phone number 01337014820	
Date of birth 2 / 11 / 1981	

Test question	Messages (charged)
Test question	Message Text money transaction
Answer	

Status
Validation OK

In order to make the dispatch effective, sign this order with the mobile TAN in the according input field.

mobile TAN

Step5:

You will get a message that your transfer was successfully completed. At the bottom you can find the overview of the transaction details on which you should inform the receiver so that he or she is able to withdraw the money.

- ▼ Money transactions
 - ▶ Registered orders
 - ▼ New order
 - ▶ Transfer
 - ▶ Tax payment
 - ▶ Direct debit
 - ▶ Direct debit mandate
 - ▶ Book transfer
 - ▶ International
 - ▶ Western Union
 - ▶ Standing order
 - ▶ Direct debit orders
 - ▶ Dispatched orders
 - ▶ e-Rechnung
 - ▶ Samples
 - ▶ MBS Orders
- ▶ Securities
- ▶ Messages
- ▶ Preferences


Direktlinks

- ▶ [Domestic transfer](#)
- ▶ [Security purchase](#)
- ▶ [Load credit](#)
- ▶ [Configure SMS-Service](#)

You are logged in

For security reasons please always logout here

[Logout](#)

 **Transaction completed successfully**

Sending-Information	Payout-Information
Deposit amount (EUR) <input type="text" value="299.00"/>	Destination <input type="text" value="Switzerland / CH"/>
Fee (EUR) <input type="text" value="18.00"/>	Cash currency <input type="text" value="CHF / Swiss Franc"/>
Message fee <input type="text" value="0.00"/>	Exchange (F/X) rate <input type="text" value="1.84307"/>
Fee for delivery <input type="text" value="0.00"/>	Cash amount <input type="text" value="551.08"/>
Total amount <input type="text" value="317.00"/>	MTCN <input type="text" value="3163512374"/>
Card no <input type="text" value="no WU Card"/>	
Receiver	Delivery option
First name <input type="text" value="Max"/> Name <input type="text" value="Huber"/>	Option: <input type="text" value="No delivery option"/>
City <input type="text" value="Bern"/> Post code <input type="text" value="5340"/>	Identification
Street <input type="text" value="Ruetli 68"/>	Beneficiary is able to identify: <input type="radio"/> yes <input type="radio"/> no
State <input type="text"/>	Test question
Phone number <input type="text" value="0123456789"/>	Test question <input type="text"/>
Sender	Answer <input type="text"/>
Bank code and account number <input type="text" value="32000 / 5130612"/>	Messages (charged)
First name <input type="text" value="Franz"/> Name <input type="text" value="Mustermann"/>	Message Text <input type="text" value="money transaction"/>
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Street <input type="text" value="Schernterstrasse 1/4/5"/>	<input type="text"/>
Phone number <input type="text" value="01337014820"/>	<input type="text"/>
Date of birth (dd.mm.yyyy) <input type="text" value="2"/> <input type="text" value="11"/> <input type="text" value="1981"/>	Status
	<input type="text" value="OK"/>

Please note all data presented or print this site and inform the receiver about the payment. Required data are: sender name and firstname, sender country, receiving amount and MTCN.

In case of questions you can contact the ELBA-Hotline via the telephone number 01-33701-4801. If you want to post your request via the online contact form, please click [here](#).

Used mobile TAN b3o5soa

After dispatch of the order

You will be able to find your Western Union order under "Dispatched Orders". The order number (MTCN number) will be shown as purpose for transfer.

My area | **My Services**

My area

- ▶ Account information
- ▶ Financial status
- ▶ Money transactions
 - ▶ Registered orders
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Direct links

- ▶ Domestic transfer
- ▶ Security purchase
- ▶ Load credit
- ▶ Configure SMS-Service

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For security reasons please always logout here
[Logout](#)

Dispatched orders

Signatory: CHRISTIAN GEHRING, email address:

32000 / 5.130.612, EUR -- ELBA NEUBEZEICHNUNG TESTTESTTEST

Date from: 27 Nov. 2008 Date until: 27 Nov. 2008 [Show](#)

Please note: The dispatched orders are available at maximum for 150 days.

Type	Date of transfer	Desired date of execution	Client account	Beneficiary / Purpose	Amount	Cancellation
WU	27.11.2008 08:45	27.11.2008	32000 / 5.130.612	Beneficiary Western Union Account: 31000 / 974.824 Raiffeisen Zentralbank Österreich AG Purpose 3163512374	317,00 EUR	

[Pose a Question](#) [print](#)

[Imprint-Terms](#) © Raiffeisen

Under the item **“Dispatched Orders”** you are able to find details of your Western Union transaction at any time.

My area	My Services		
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My area	Western Union Transaction ? Help																																																																																										
<ul style="list-style-type: none"> ▶ Account information ▶ Financial status <li style="background-color: #ffff00;">▶ Money transactions <ul style="list-style-type: none"> ▶ Registered orders ▶ New order ▶ Standing order ▶ Direct debit orders <li style="background-color: #ffff00;">▶ Dispatched orders ▶ e-Rechnung ▶ Samples ▶ MBS Orders ▶ Securities ▶ Messages ▶ Preferences 	Signatory: CHRISTIAN GEHRING, email address:																																																																																										
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You are logged in	For security reasons please always logout here Logout																																																																																										

You can print your dispatched Western Union transactions by clicking the icon **"Print"**.

Western Union Transaction

Sending-Information

Deposit amount (EUR): 299.00
Fee (EUR): 18.00
Message fee: 0.00
Fee for delivery: 0.00
Total amount: 317.00
Card no: no WU Card

Receiver

First name: Max
Name: Huber
City: Bern
Post code: 5340
Street: Ruetli 68
State:
Phone number: 0123456789

Sender

Bank code and account number: 32000 / 5130612
First name: Franz
Name: Mustermann
City: Vienna
Post code: 1100
Street: Schermerstrasse 1/4/5
Phone number: 01337014820
Date of birth (dd.mm.yyyy): 31.10.1981

Payout-Information

Destination: Switzerland / CH
Cash currency: CHF / Swiss Franc
Exchange (F/X) rate: 1.84307
Cash amount: 551.08
MTCN: 3163512374

Delivery option

Option: No delivery option

Identification

Beneficiary is able to identify: yes

Test question

Test question:
Answer:

Messages (charged)

money transaction

Status

OK